

## How to Use the MyFlexMobile App for iPhone



## **Claims Upload**

1. The MyFlexMobile App can be easily downloaded from the iTunes Store to your iPhone for free. Click on the MyFlexMobile App to access the log in page.





2. From the log in screen, enter your Username and Password. Select Log In to continue.

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- Once logged in, you have the option to view your benefit account balance by selecting account or to submit a receipt selecting Submit New Receipt.
- 4. To submit for reimbursement <u>or</u> substantiate a debit card charge, select **Submit New**





 To upload a claim for reimbursement, click on Out of Pocket Expense Claim or to submit an Itemized Statement/EOB for debit card transaction verification, select Verify Benefit Card Use.





6. Click **next** to start the submission process.

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 Using the date reel to enter the month, day, and year of your service start and service end dates. Select **next** to continue.





8. Using the key pad enter the amount of your transaction. Select **next** to continue.

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9. When adding a photo to your claim you have two options, either **Browse Photos** which will pull up the photos stored on your phone or **Take Photos**. Click on Take Photos.





After selecting Take Photos, the camera on your iPhone will automatically open. Take a picture of your Itemized Statement/EOB. Once you take a picture, you have the option to Use the current photo or to Retake. If the photo looks good, select Use to continue.

Please make sure the photo you take is readable and clear before submitting.

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11. To finalize your upload, carefully review the attestation statement and select **Submit**.





- 12. After submitting your claim, you have the ability to submit another receipt by selecting **Submit New Receipt**.
  - 13. If you select **All**, you can view the history of your MyFlexMobile claim submissions.
    - 14. If you select **account**, you can view your benefits and balances.





## 15. After reviewing your benefit accounts, you can select **done** to submit a new claim or **Log Out** of your account.

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Don't forget you can also sign up to receive **text message** notifications when your claim has been processed. Find out more about this feature from your MyFlexOnline account.